

Appendix D

From:

Date: 4 September 2022 at 15:17:18 BST

To: licencing.team@exeter.gov.uk

Cc:

Subject: Fwd: Noise from Heavitree & Wonford United Services Club

PLEASE SEE EMAIL BELOW & with thanks to Simon Ruddy for his response

It's 14.30 on 4/9/22 and the noise from the club has started up again - another Sunday afternoon ruined by having to be spent shut in the house with doors & windows closed in order to get some peace. Everyone who visits is shocked that this is allowed to happen in a residential area.

I've said my piece below (did mean to write & "even that pales in significance to this").

If Social Clubs are set up for the Community, this is definitely not benefiting us - it is so horrendous that everyone in the immediate area's "health & wellbeing" is undoubtedly being affected.

I hope the Council will take into consideration that we would like to see this area as improving and not be subjected to inconsiderate persons who appear to 'have little or no regard for their social responsibilities and certainly not for their community. There is a Pub up the road, maybe allowing that to thrive, especially when many are going out of business, by not competing with cheap booze from a Social Club would be worth taking into consideration.

I hope this will be addressed at your meeting.

Regards,

Sent from my iPad

Begin forwarded message:

From:

Date: 28 August 2022 at 20:26:29 BST

To:

Subject: Noise from Heavitree & Wonford United Services Club

I have telephoned & complained following excessive noise from this Club before. I know a neighbour has also contacted you in the last month or so, & probably more have I'm sure. It has been a bit quieter from the music side of things, since then, however, occasionally a lot of noise after 11 pm closing, the other night a huge fight & foul language argument until 12.30. My son went down to ask them to be quiet & someone else yelled "will you just go home". They did eventually!

Then we have the bottles being emptied into the bins after closing time..... that is ongoing. People do get up early to go to work!!

But today we were back to LOUD, LOUD music, PA System from 2 pm. This is just unacceptable! I am a █████ up at the hospital & I am sick of not being able to enjoy my home & garden when I am off. I have lived in my house since 1998 & although I won't deny there has been the occasional leery, drunken fights at full volume, this noise pales in significance. And today only 1 door towards the back was open, can you imagine what it's like when they open the front too.

Please can you explain what has changed with licensing of this place? In the 24 years I have lived here I have never known anything like this.

I have recorded it, should you wish to come round & listen. I look forward to hearing back from you with an action plan.

Thanks,

Sent from my iPad